



2010 Tenant Screening Pricing Schedule

CREDIT BUREAU SERVICES

Product: CREDIT REPORT

You can obtain credit reports for tenant screening purposes only if you are a property management company with a business location from which you manage properties. TruDiligence must conduct an onsite inspection of your business location and perform additional vetting of your account during setup, for which there is a one-time setup fee of \$99. Once you are approved for access, the credit reports you obtain will contain a full disclosure of your applicant's financial background and will detail information on all trade accounts, including date opened, credit limit, balance and payment history. Reports also will contain a record of any delinquent accounts, collection accounts, bankruptcy and judgments.

Cost	Turnaround Time
\$6.00	INSTANT

Product: RESIDENCE HISTORY

The applicant's social security number is traced through a vast resource of more than 400 data sources and provides a listing of the names and addresses linked to the applicant's social security number. This extremely useful tool is imperative in uncovering any additional names, aliases or addresses the applicant may have utilized, but chose not to reveal during the application process. Furthermore, when combined with a criminal history, the social security trace is invaluable in making sure all known names and jurisdictions are encompassed while conducting the search.

Secondly, the trace will validate the year and state in which the Social Security Administration issued the number. This information can be useful in uncovering potentially fraudulent social security numbers.

Cost	Turnaround Time
\$3.00	INSTANT

All pricing subject to change without notice. Visit our website at www.trudiligence.com for updates. Volume discounts available.

CRIMINAL RECORD SEARCHES

Product: COUNTY LEVEL COURT RECORDS

When conducting a pre-screen background investigation, a criminal history is of utmost importance. These searches typically are placed in two main categories: arrest records and court records. The use of each category has its strengths and weaknesses, so it is important for you to evaluate what you are trying to achieve to determine which is best for your application.

Court records typically are housed within the courthouse at the county level. To simplify the system, each county jurisdiction typically is broken into three levels. The first and highest level is the district court, sometimes referred to as superior court. At this level, you generally will find most felony cases.

The second level is the county court. At this level, you will find most serious misdemeanor cases.

The lowest level is the municipal court, sometimes referred to as city court. At this level, you typically will find most minor misdemeanors and petty offenses, usually cases where the individual simply was issued a summons to appear in court.

When conducting a Court Record Search, TruDiligence always will search the first and second level courts, where available. Municipal courts can be searched, but are considered a special request and will involve an additional charge.

County court record searches are \$12.00 per name, per county jurisdiction searched. Prices may vary in some jurisdictions. Less than 1 percent of the counties charge court-imposed fees on all records ordered. These fees are billed over and above the record retrieval costs. Contact us for a detailed listing of counties with extra costs.

Product: FEDERAL LEVEL CRIMINAL SEARCHES

When conducting a pre-screen background investigation, a criminal history is of utmost importance. These searches typically are placed in two main categories: arrest records and conviction records. The use of each category has its strengths and weaknesses, so it is important for you to evaluate what you are trying to achieve to determine which is best for your application.

Federal-level searches involve cases in which a person was tried by the United States government in a U.S. District Court. These searches are conducted using a public access system and are researched court by court. The information returned will consist of the defendant's name, case number, case type and any available case details. One disadvantage to the federal access system is that the defendant's identifiers usually are limited to name only. Therefore, if a match is found, additional research may be required at the court level to confirm a positive identification. If this is necessary, additional research costs may be incurred. TruDiligence will contact you and gain approval before taking action that requires any additional research costs. All criminal searches are per name / per jurisdiction searched.

Cost	Turnaround Time
\$10.00	LESS THAN 4 HOURS



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CRIMINAL RECORD SEARCHES

Product: NATIONAL CRIMINAL INDEX

The National Criminal Index comprises records obtained from the state Department of Corrections and the Administrative Office of the Courts, where available. Coverage areas and update schedules vary by jurisdiction. Coverage details are available at <http://www.trudiligence.com/docs/national%20criminal%20coverage.pdf>.

Important Note: National systems are dependent upon getting their data from the individual state and county jurisdictions. If a state or county does not update its data to the national system on a regular basis, or at all for that matter, the national system may have holes in its coverage area. Therefore, national records should be used only as a cursory review of an applicant's record.

TruDiligence does not recommend the use of national database records as a means of promoting due diligence in hiring practices or maintaining compliance with the Fair Credit Reporting Act. County-level courthouse records are recommended for this purpose.

Should you choose to use the National Criminal Database as a broad search tool and a record is found, the search results automatically will be validated with a direct search of county courthouse records as required by the Fair Credit Reporting Act. Any additional cost associated with this process will be billed at the published rates.

Pricing is on a per-name-searched basis.

Cost	Turnaround Time
\$10.00	INSTANT

Product: NATIONAL WARRANT SEARCH

This is a nationwide search for outstanding warrants on a subject. The warrant must be active and the jurisdiction must be willing to extradite the subject on the charges in order for the warrant to show on this search. In most cases, this search will return the date the warrant was issued and by which jurisdiction. The charge or crime for which the warrant was issued typically will not be provided. A subsequent search of criminal records may be necessary to gain this information. This search is priced on a per name basis.

Cost	Turnaround Time
\$20.00	24 - 72 HOURS

Product: SEX OFFENDER REGISTRY

Most jurisdictions require any individual convicted of a sexually related crime to register with the county he/she resides in. TruDiligence can assist in searching an applicant against these databases to ensure the individual is not a convicted sex offender.

Searches are available on a state-by-state basis or through a national index and are priced on a per name searched basis.

State	Cost	Turnaround Time	State	Cost	Turnaround Time
SINGLE STATE	\$5.00	LESS THAN 4 HOURS	US	\$8.00	INSTANT

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CRIMINAL RECORD SEARCHES

Product: STATE LEVEL ARREST RECORDS

When you are conducting a prescreen background investigation, it is of utmost importance to obtain a criminal history. These searches typically fall in two main categories: arrest records and court records. The use of each category has its strengths and weaknesses, so it's important for you to evaluate what you are trying to achieve to determine which is best for your application.

Arrest records usually are housed at the state level in a databank maintained by the governing judicial body within each state. Many of these systems are fingerprint driven, meaning when an individual is arrested and fingerprinted those fingerprints are submitted to the state databank for tracking purposes. The records that subsequently are pulled indicate an individual's arrest record based on those fingerprint submissions.

If an illegible fingerprint card is submitted, the state will return it to be redone. By then, the subject already may have been released from custody and is not available to be re-fingerprinted. Subsequently, there will not be a record of this arrest in the system.

The primary disadvantage to most arrest record systems is they do not contain disposition information on the charges. This means you will not know if the person was convicted of the crime for which he was arrested. However, using arrest records also can be an advantage. The arrest record in itself may show a pattern that could pose a potential concern, depending on the position for which your applicant is applying. This pattern could be critically important, regardless of whether a conviction was entered, depending on the position you're trying to fill.

Finally, statewide records are not available in all states, and some states have lengthy turnaround times that may cause their use to be ineffective for your purposes. Therefore, it is imperative that you determine if arrest records will best suit your needs. All criminal searches are on a per-name, per-jurisdiction-searched basis.

Important Note: The validity of statewide systems also can be dependent upon their ability to get data from individual county jurisdictions. If a county does not update its data to the statewide system on a regular basis, or at all for that matter, the statewide system may have holes in its coverage area. Therefore, statewide records should be used only as a cursory review of an applicant's record. TruDiligence does not recommend the use of statewide records as a means of promoting due diligence in hiring practices or maintaining compliance with the Fair Credit Reporting Act. County-level courthouse records are recommended for this purpose.

Statewide records are not available in all states, because some states restrict access to their statewide databases to law enforcement personnel only. The states currently available are listed with their respective prices and are priced on a per-name basis. The turnaround times quoted are averages and may vary depending on state backlog; therefore, they cannot be guaranteed.

State	Cost	Turnaround Time	State	Cost	Turnaround Time
ALABAMA	\$15.00	24 - 72 HOURS	ALASKA	\$20.00	24 - 72 HOURS
ARKANSAS	\$20.00	24 - 72 HOURS	COLORADO	\$16.00	LESS THAN 4 HOURS
DELAWARE	\$20.00	24 - 72 HOURS	DISTRICT OF COLU	\$15.00	24 - 72 HOURS
FLORIDA	\$50.00	24 - 72 HOURS	GEORGIA	\$15.00	24 - 72 HOURS
HAWAII	\$20.00	24 - 72 HOURS	ILLINOIS	\$25.00	24 - 72 HOURS
INDIANA	\$50.00	24 - 72 HOURS	IOWA	\$20.00	24 - 72 HOURS
KANSAS	\$35.00	24 - 72 HOURS	KENTUCKY	\$40.00	24 - 72 HOURS
MASSACHUSETTS	\$15.00	24 - 72 HOURS	MICHIGAN	\$30.00	24 - 72 HOURS
MINNESOTA	\$20.00	24 - 72 HOURS	MISSISSIPPI	\$30.00	24 - 72 HOURS
MONTANA	\$15.00	24 - 72 HOURS	NEBRASKA	\$20.00	24 - 72 HOURS
NEVADA	\$15.00	24 - 72 HOURS	NEW HAMPSHIRE	\$20.00	24 - 72 HOURS
NEW JERSEY	\$20.00	24 - 72 HOURS	NEW MEXICO	\$15.00	24 - 72 HOURS
NORTH DAKOTA	\$45.00	24 - 72 HOURS	OHIO	\$15.00	24 - 72 HOURS
OKLAHOMA	\$20.00	24 - 72 HOURS	OREGON	\$15.00	24 - 72 HOURS
PENNSYLVANIA	\$20.00	CLEAR - 24 HRS / HIT - 2-4 WKS	SOUTH CAROLINA	\$35.00	24 - 72 HOURS

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CRIMINAL RECORD SEARCHES

SOUTH DAKOTA	\$20.00	24 - 72 HOURS	TENNESSEE	\$40.00	24 - 72 HOURS
TEXAS	\$20.00	24 - 72 HOURS	UTAH	\$20.00	24 - 48 HOURS
VIRGINIA	\$20.00	24 - 72 HOURS	WASHINGTON	\$15.00	24 - 72 HOURS
WYOMING	\$15.00	24 - 72 HOURS			

Product: STATE LEVEL COURT RECORDS

This system provides an interface to upper- and lower-level county courthouse records across the entire state. These courts typically hear felony charges and most misdemeanors. Municipal- or city-level courts may or may not be included, and this municipal coverage will vary by jurisdiction.

You may conduct online record searches directly at the TruDiligence website and obtain results instantaneously. Alternatively, TruDiligence will conduct offline searches and summarize results into a report for your convenience. Searches are priced on a per-name basis.

State	Cost	Turnaround Time	State	Cost	Turnaround Time
ARIZONA	\$15.00	SAME DAY	COLORADO	\$5.50	REAL TIME
COLORADO	\$10.00	LESS THAN 4 HOURS	CONNECTICUT	\$15.00	24 HOURS
IDAHO	\$15.00	SAME DAY	MARYLAND	\$15.00	SAME DAY
MISSOURI	\$15.00	SAME DAY	NEW YORK	\$65.00	24 - 72 HOURS
NORTH CAROLINA	\$10.00	SAME DAY	RHODE ISLAND	\$15.00	SAME DAY
WISCONSIN	\$15.00	SAME DAY			

VERIFICATION SERVICES

Product: BANK ACCOUNT VERIFICATION

When conducting a tenant screening background check, TruDiligence can perform an interview with the prospective tenant's current financial institution. The cost is \$8.00 per account verification. The information returned generally includes

Bank Name
 Account Type
 Account Number
 Date Opened
 Current Status

Cost	Turnaround Time
\$8.00	24 - 72 HOURS

Product: EMPLOYMENT VERIFICATION

When supplied with the name and means of contact, TruDiligence will contact the previous employer and obtain information to include

Dates of employment
 Position held
 Eligibility for rehire

Cost is per employer verified plus any third-party database verification fees which are billed at cost, where applicable.

Cost	Turnaround Time
\$10.00	24 - 72 HOURS

Product: LANDLORD INTERVIEW

When supplied with the name and means of contact, TruDiligence will conduct a thorough interview with the applicant's current and/or former landlord references. This service is invaluable when screening prospective tenants for rental property. A summary of the landlord's experience with the applicant will be provided in a question-and-answer interview format.

Cost	Turnaround Time
\$10.00	24 - 72 HOURS

Product: REFERENCE INTERVIEW

When supplied with the name and means of contact, TruDiligence will conduct a thorough interview with the applicant's professional reference(s). A summary of the references' experience with the applicant will be provided in a question-and-answer interview format. This tool is useful when a simple employment verification will not supply the detail desired.

Cost	Turnaround Time
\$15.00	24 - 72 HOURS

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SPECIALITY SERVICES

Product: **SPECIALITY SERVICES**

Does your organization have a special need? At TruDiligence, we pride ourselves on adapting to the specific needs of each client. If you have a need that is not listed, don't hesitate to call and we will be happy to discuss how TruDiligence can best assist you.

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