



How To Evaluate and Select A Background Check Provider?

Listed here are a few simple questions to consider asking when evaluating your background check provider or shopping for a new one.

About the company

How long have you been in business?

What is the principal owner's background?

What type of insurance do you carry and what are the limits?

Do you have an Errors and Omissions insurance policy and what are the limits?

Can you supply references?

About the products

Do you have a sign up fee?

Are their monthly usage minimum requirements?

Do you sell your products in a package or do you allow a la carte ordering?

When I perform my background check, do I order all of the desired searches at once or can I order in a tiered process/

What resources do you use? Databases, in person record retrieval etc...

How often are your resources updated?

What quality control measures do you have in place?

How do I place orders? Internet, Software, Fax, Email etc...

What are your customer support hours?

Do I have access to support after hours for emergency situations?