

## PROPOSAL

### COMPANY HISTORY:



TruDiligence, LLC has been performing background for over 25 years. We specialize in pre-employment screening and applicant tracking systems. We are not investigators or process servers who also happen to run background checks. Background checks are our specialty. Our corporate offices are located at

3190 S. Wadsworth Blvd., Suite 260, Lakewood, Colorado 80227  
Toll Free: 877 780 7999  
Fax: 303 692 8511  
Email: [sales@trudiligence.com](mailto:sales@trudiligence.com)

#### We are Nationally Accredited by the PBSA

This important distinction, only awarded to a small percentage of background check companies throughout the US, is something that everyone should require in their background check provider. Don't fall prey to vulnerabilities or unforeseen liability that may exist in an un-accredited provider.



#### We are upstanding members of

Professional Background Screening Association  
The Society for Human Resource Management (Owner Jerry Nielson)  
The Colorado Human Resource Association  
Better Business Bureau (Gold Star Award Winner – Never had a complaint)



#### Insurance

We carry Full General Liability  
Full Errors and Omissions insurance.

#### References

Available upon request

### OUR SYSTEMS:

TruDiligence employs a state-of-the-art, Web-based client interface system that is available for access 24 hours a day, 7 day a week. This Web portal allows each user uninterrupted access to submit requests, check status and receive results, all from the convenience of the computer desktop. Cutting-edge technology provides direct, instantaneous access to many searches, along with an array of tools and features all designed to streamline the pre-employment screening process.

Learn more at <http://www.trudiligence.com/oursystems.aspx>.

### CLIENT SUPPORT:

TruDiligence assigns dedicated support representatives to each account. These representatives are available via telephone or email during normal business hours of 7 a.m. – 5 p.m. MT, Monday thru Friday. Additionally, these staff members carry portable devices and are alerted any time a support inquiry is received, allowing a minimal response time to any issue.

### ATS:

The ATS is a completely customizable, turnkey solution that will provide the following:

- Online collection of background check release documents
- Seamless, automated ordering of background checks
- Minimal setup costs compared to proprietary development
- No per-transaction fees

**INTEGRATION:**

Our systems are open to direct integration with third-party applications using a variety of technologies. Call to discuss how we can become your integration partner.

**SETUP:**

TruDiligence has no binding contracts, monthly minimums or setup fees. If you require access to credit reports as part of your screening process, there is a one-time inspection fee of \$99 required by the credit bureaus.

When you are ready to establish service, simply visit us on the web at <https://www.trudiligence.com> and select "Get Started." This will guide you through a simple five-minute online process that will initiate your account setup, provide your terms of service documentation and generate sample FCRA notices and applicant authorization forms.

**WHY US:**

FEATURE	YOUR BENEFIT
Live Person US based support No Call Centers or Phone Queue's Diligence and Client Education	Superior Overall User Experience, Get the support you need when you need it!
Regulatory compliance monitoring	Protects you from the threat of litigation because of a failure in your screening process.
World Class Ordering and Interface System	Ease of use, Competitive pricing, Streamlined processing, and Improved turnaround times.
Integrated applicant tracking system (ATS)	Go paperless in your job application and background check release process.
FCRA Certification	Our key personnel are required to be certified in the FCRA providing you a stronger compliance footprint.
Nationally Accredited by NAPBS	Peace of mind knowing your provider operates above industry standards.
Guarantee	Our service comes with a 100% satisfaction guarantee. If you are not completely satisfied, there is absolutely no obligation to continue using the service.

**If your background check provider can't provide all of this....It's time for a change!**

**The Plain Truth!** When it comes to background screening, all providers use basically the same procedures to secure information. While you will find slight variations in price, turn-around time and report format, the defining factors are always encompassed within accreditation, customer service and your overall user experience. We believe your experience with TruDiligence will be far superior to other providers as our commitment to true diligence is far more than a business name, it is our mission.

**READY  
TO GO?**

Sign Up Now!



## > EMPLOYMENT SCREENING PRICING

DOT REQUIRED PRODUCTS		COST	TURNAROUND TIME
DOT Employment Verification	Per Institution	\$22.50	24 – 72 hours
Driver's Record		\$3.55 plus state fee	Instantaneous
DOT Drug Screen		\$42.50	24 hours
FMCSA Clearinghouse		\$3.00 plus FMCSA fee	2 Hours

OPTIONAL DOT PRODUCTS		COST	TURNAROUND TIME
CDLIS		\$10.00	Instantaneous
PSP Reports (FMCSA Crash / Incident Reports)		\$20.00	Instantaneous
DOT Breathe Alcohol Test		\$55.00	24 hours
Random Program Management (DOT Drug)		\$300.00 Annually	

OPTIONAL PRODUCT ADD-ONS		COST	TURNAROUND TIME
Social Security Number Verification (Residence History)		\$4.00	Instantaneous
National Criminal Database	Per Name	\$8.50 **	Instantaneous
Criminal History (county-level nationwide)	Per Name	\$10.00 *	Instant – 72 hours
Criminal History (state-level)	Per Name	\$8.00 and up	*24 – 48 hours
Federal Criminal (U.S. Index)	Per Name	\$8.00	Fewer than 4 hours
Credit Report		\$10.00	Instantaneous
Non-DOT Verification Services (employment, education, etc.)	Per Institution	\$10.00	24 – 72 hours
Reference Interview	Per Reference	\$15.00	24 – 72 hours
OFAC / U.S. Patriot Act / Terrorist Watch List	Per Name	\$3.00	Instantaneous
E-Verify Employment Eligibility		\$5.00	Instantaneous
National Sex Offender Registry	Per Name	\$5.00	Instantaneous

\* Approximately 1percent of the 3,200+ counties in the United States charge a court-imposed record fee over and above normal research costs. The fees are billed at cost over and above the research fee. A detailed list of counties with extra costs is available upon request.

\*\* The National Criminal Database is a good resource to cast a wide net and cover a large segment of jurisdictions; however, it is not recommended as the only means of checking criminal records as not all states / jurisdictions report records into the system on a regular basis. It is recommended only as a supplement to your standard, local research. Furthermore, to strictly comply with the FCRA, if a search of this database is conducted and a reportable record is found, a direct, county-level court record search will be conducted. This county-level research will validate the information being reported back by the database, thus maintaining the strictest FCRA compliance. The necessary county-level searches will be automatically added and billed accordingly.

Read More here: <https://www.trudiligence.com/national-criminal-index/>

